BCBS MEMBER SERVICES PHONE LINES

BCBS INDIVIDUAL PLAN MEMBER SERVICES:

ILLINOIS	800-538-8833
NEW MEXICO	866-236-1702
MONTANA	855-258-8471
OKLAHOMA	866-520-2507
TEXAS	888-697-0683

MEDICARE BENEFITS:

ILLINOIS	877-213-1821
NEW MEXICO	866-286-6159
MONTANA	866-940-3022
OKLAHOMA	866-288-3539
TEXAS	866-292-6745

GROUP BENEFITS:

ILLINOIS	800-548-1687
NEW MEXICO	855-346-2015
MONTANA	855-346-2017
OKLAHOMA	855-346-2016
TEXAS	855-346-2014

MEDICAID BENEFITS:

ILLINOIS	877-860-2837
NEW MEXICO	866-689-1523
MONTANA	800-362-8312
OKLAHOMA	800-987-7767
TEXAS	888-657-6061

EXCHANGE PHONE LINES:

HealthCare.Gov	800-318-2596
Get Covered Illinois (CLIENT)	866-311-1119
Get Covered Illinois (AGENT)	844-349-7579
BeWell New Mexico	833-862-3935
Medicaid Eligibility (any state)	211

CLAIMS:

ILLINOIS	800-971-8212
NEW MEXICO	800-320-2595
MONTANA	800-447-7828
OKLAHOMA	800-320-2595
TEXAS	800-971-8212

PRODUCER SERVICES:

ACA	888-697-0679
SMALL GROUP	855-782-4272

IT HELP DESK for BCBS SYSTEMS

Leadership use:	877-989-6675

LEADERSHIP PHONE - *NOT FOR CUSTOMER USE*

Brian	(TEXT FIRST)	918-640-5740
Amy	(TEXT FIRST)	817-914-5835
Carter	(TEXT FIRST)	214-384-5979
Mason	(TEXT FIRST)	682-266-3135
HR Hotline:	(CALL or TEXT)	469-402-4984