

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company

| Applicant Name:               |  |
|-------------------------------|--|
| Social Security Number (SSN): |  |
| Member ID (if applies)        |  |

300 East Randolph Street, Chicago, IL 60601 • 800-477-2000

# Sign Up for a **2024 Health Plan** for You and Your Family.

| Internal Use Only |
|-------------------|
|                   |
|                   |
|                   |
|                   |
|                   |
|                   |



You can sign up with Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association (herein called BCBSIL), by visiting **bcbsil.com** to sign up. If you are working with an independent, authorized BCBSIL agent, be sure to include your agent's information on the final page.

# Help us process your Application more quickly.

If applying during Open Enrollment, leave Page 3 blank except for SSN. Page 3 is only for a Special Enrollment Period (SEP). Check bcbsil.com/sep to see if you qualify for an SEP before filling out this Application.

#### **BE SURE TO:**

- Answer all questions that apply to you and any dependents.
- Complete the application for the Primary Applicant and all **current and new** dependents, when adding dependents to an existing policy.
  - If you need more applicant sections, please download and add the Application overflow page to add more dependents. See **bcbsil.com/more-dependents**.
- Include name and SSN at the top of all 16 pages. Submit all 16 pages, even pages you don't use. Fax to 800-279-7419.
- Include the **first month's payment**, or complete the payment details on page 12.
- Include details for how you want to make monthly payments.
- Sign the Application everywhere a signature is required (pages 11, 12, 14 and 16).
- Print all answers in **black ink**. Pencil will not be accepted.
- Cross out any answer you wish to change and add your initials by the new answer. Do not use correction fluid or tape.

To receive language or communication assistance free of charge, call 855-710-6984.

## What do you want to do?

| ☐ Become a <b>NEW</b> BCBSIL member.                       |  |
|--|--|
| ☐ <b>CHANGE</b> my 2024 BCBSIL health plan.                |  |
| ☐ <b>ADD</b> a dependent to my current BCBSIL health plan. |  |
|  |  |

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

## How may we contact you?

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |

If you want to get information from us electronically, we **must** have your email address. **By listing an email address, you** agree we may send your policy information electronically. This electronic delivery will continue through any policy renewals or changes.

You can go back to paper delivery at any time with no penalty. To make or change your choices once you are a member, you may:

• Go digital. Update your preferences and contact information at **account.bcbsil.com/upp/**.

Call Customer Service at the number listed on your member ID card.

Your documents can be viewed or printed using your computer or mobile device. The website may be accessed with most versions of Chrome, Firefox, Microsoft Edge or Safari.

# Signing up outside Open Enrollment?

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |



**NOTE:** If you are signing up during Open Enrollment, enter your name and SSN above, then skip to the next page.

#### DO YOU QUALIFY FOR SPECIAL ENROLLMENT?

You may sign up for coverage during a Special Enrollment Period (SEP). An SEP is a chance to sign up outside Open Enrollment.

- You must apply within 60 days before or after the qualifying life event, depending on which event you claim.
- Check more than one event if more than one happened to you.
- You must give us approved proof of a qualifying life event with this Application.
- BCBSIL will review this proof to confirm that you qualify for an SEP.
- Without proof, we cannot process your form or sign you up for a health or dental plan.
- Once your policy has been issued, your SEP cannot be re-used to apply for a different plan.

Please contact your independent, authorized agent or call BCBSIL at **800-477-2000** for examples of proof we can accept. Details about documents you need to provide are at **bcbsil.com/sep** 

| Details about documents you need to provide are at bebsil.com/sep.  |                            |
|---|----------------------------|
| ☐ <b>1.</b> My dependent(s) and/or I lost Minimum Essential Coverage:   | Date(s) of <b>Event(s)</b> |
| ☐ <b>a.</b> For reasons beyond my control (not including reasons like failure to pay my full premium or any disregard on my part for the plan's rules) as of this date.¹  | a                          |
| ☐ <b>b.</b> Because I turned age 26, or 30 if an unmarried military veteran, or the policyholder became eligible for Medicare. <sup>1,2</sup>   | b                          |
| $\Box$ <b>c.</b> Because the policyholder died as of this date. <sup>3</sup>  | c                          |
| $\square$ <b>d.</b> Because I lost my job, I lost hours, my employer stopped making payments, or my COBRA benefits ended as of this date. <sup>1</sup>  | d                          |
| $\square$ <b>e.</b> Because someone on my plan was legally separated or divorced as of this date. $^1$  | e                          |
| $\Box$ <b>f.</b> Because my plan stopped covering people in my situation as of this date. <sup>1</sup>  | f                          |
| ☐ <b>2.</b> Because I got married on this date. <sup>3</sup>  | Date of <b>Event</b>       |
| ☐ <b>3.</b> Because I had a baby, adopted a child, had a child placed with me for adoption, took in a foster child or was ordered to cover a dependent through a court order as of this date. <sup>3</sup>            | Date of <b>Event</b>       |
| ☐ <b>4.</b> Because there was a mistake when I signed up for my last health plan, or I have shown proof that my previous health plan or issuer broke its contract with me as of this date. <sup>3</sup>               | Date of <b>Event</b>       |
| ■ 5. Because someone on my plan had a change in income and lost advance payment of premium tax credit, cost-sharing reductions, or Medicaid, or my last non-Marketplace plan broke government rules as of this date.¹ | Date of <b>Event</b>       |
| ☐ <b>6.</b> Because I got new health plan options when I moved on this date.¹   | Date of <b>Event</b>       |
| ☐ <b>7.</b> Because my current policy ends on a date other than December 31, which is this date.¹   | Date of <b>Event</b>       |
| 8. Because my employer offered to help with the cost of coverage either through an Individual Coverage Health Reimbursement Arrangement (ICHRA) or a Qualified Small Employer Health Reimbursement                    | Date of <b>Event</b>       |
| Arrangement (QSEHRA). Select one:   ICHRA QSEHRA  | a                          |
| <b>a.</b> My employer is newly offering participation in an ICHRA or QSEHRA as of this date. <sup>1</sup>   | b                          |
| <b>b.</b> I am a new employee and my employer is offering participation in an ICHRA or QSEHRA as of this date. <sup>1</sup>   |                            |
| 9. Because of an allowed reason I do not see on this list that happened on this date. (Please work with your agent or contact our sales center at <b>800-477-2000</b> .) <sup>1</sup>                                 | Date of <b>Event</b>       |
|   |                            |

<sup>&</sup>lt;sup>1</sup> You must apply within 60 days before or after the qualifying life event.

<sup>&</sup>lt;sup>2</sup> A dependent covered under a parent's Marketplace plan has until December 31 of the year they reached age 26 to apply.

<sup>&</sup>lt;sup>3</sup> You must apply within 60 days after the qualifying life event.

| Applicant Name: |  |
|-----------------|--|
| SSN:            |  |

(PLEASE ANSWER FOR **EVERY** PERSON TO BE COVERED.)

| PRIMARY APPLICANT¹ (Who should be listed first on the health plan?)   |                       |               |             |             |                           |          |       |               |
|---|-----------------------|---------------|-------------|-------------|---------------------------|----------|-------|---------------|
| First Name, Middle Initial, Last Name   |                       |               | Social Se   | curity l    | Number                    |          | ex    | Date of Birth |
|   |                       |               |             |             |                           | M        | F     |               |
| Do you prefer to speak a language other tha   | n English?            | Do you pref   | fer to rea  | d or wri    | te a langı                | uage ot  | her   | than English? |
| ☑ If YES, what language?  |                       | Y N If YES    | S, what lar | nguage?     |                           |          |       |               |
| Within the past six months, have you used ceremonial uses Y N If YES, when did you last use tobacco?  | tobacco? <sup>2</sup> | 4 or more tin | nes per we  | eek on a    | verage, ex                | cluding  | relig | gious or      |
| Home Address  | City                  |               |             | State       | ZIP                       | С        | oun   | ty            |
| Mailing Address (e.g., P.O. BOX)  |                       | City          |             |             |                           | State    |       | ZIP           |
| What is the best phone number to reach you?  Mobile Landline  By providing your mobile phone number on this Application, you agree to receive automated, informational text messages from BCBSIL, including from third-party vendors or providers directly contracted by BCBSIL, to answer questions and provide additional information about health plan products, benefits and programs. You may also set your preferences at |                       |               |             |             |                           |          |       |               |
| <b>account.bcbsil.com/upp/</b> . Standard mobile ph<br>Messages will be recurring. Frequency will vary.   | one and/or            | text message  | charges i   | may app     | ĺy from yo                | ur wirel |       |               |
| Email Address <sup>3,4</sup>  |                       |               |             |             |                           |          |       |               |
| Medical Group Name (FOR HMO ONLY) <sup>5,6</sup> Medical Group # (FOR HMO ONLY) — Enter the 3-digit ID number <sup>5</sup>  |                       |               |             |             |                           |          |       |               |
| OPTIONAL: If you are Hispanic/Latino, do you  | identify as           | any of the fo | ollowing?   | (check a    | all that ap               | ply)     |       |               |
| ☐ Mexican ☐ Mexican American ☐ Chio   | cano $\square$        | Puerto Rican  | ☐ Cu        | ıban        | ☐ Other                   |          |       |               |
| OPTIONAL: Are you or do you identify as an  | y of the fo           | llowing? (ch  | eck all th  | at apply    | y)                        |          |       |               |
|   | ☐ Vietnam             |               | ther Asiar  | n $\square$ | ] Asian Ind<br>] Native H |          |       | Chinese       |

If you are adding one or more dependents to your existing policy, please complete the Application for ALL dependents AND the Primary Applicant. Proof of ineligibility for Medicare is required if you or your spouse are 65 or older.

<sup>&</sup>lt;sup>2</sup> Age 21 and older for tobacco use.

<sup>&</sup>lt;sup>3</sup> Age 18 and older for mail, phone and email.

<sup>&</sup>lt;sup>4</sup> You **must** provide your email address if you want to get information electronically or if you want to pay with electronic funds transfer (EFT).

<sup>&</sup>lt;sup>5</sup> If you do not choose a Medical Group (see **findadoctoril.com**) at the time of enrollment, one will be assigned to you based on your service area. Services must be provided by a Primary Care Physician (PCP) within the Medical Group selected. You may be responsible for the full cost of claims for services from providers that are not listed on your ID card.

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |

(PLEASE ANSWER FOR **EVERY** PERSON TO BE COVERED.)

| SPOUSE, PARTNER OR DEPENDEN   | T CHILD <sup>1,2</sup> (W                                   | no else                                 | do you want your plan   | to cover                                    | ?)              |  |
|---|---|---|---|---|-----------------|--|
| First Name, Middle Initial, Last Name   | Relationship Social Security I                              |   | Social Security Number  | Sex   | Date of Birth   |  |
|   |   |   |   | MF  |                 |  |
| Do you prefer to speak a language other than English? Y   |   |   | ths, have you used tobacco<br>on average, excluding religiou                                    |   | onial uses      |  |
| If YES, what language?  | Y N If YES, wh  | nen did ya                              | u last use tobacco?   |   |                 |  |
| Mailing Address <sup>4</sup> (IF DIFFERENT)   | City  |   |   | State                                       | ZIP             |  |
| What is the best phone number to reach  | າ you?⁴<br>   |   |   | _   | e 🗆 Landline    |  |
| By providing your mobile phone number on from BCBSIL, including from third-party vence provide additional information about health <b>account.bcbsil.com/upp/</b> . Standard mobil Messages will be recurring. Frequency will variety | dors or providers<br>plan products, be<br>e phone and/or te | directly co<br>enefits and<br>ext messa | ontracted by BCBSIL, to answe<br>d programs. You may also set y<br>ge charges may apply from yo | er questions<br>your prefere<br>ur wireless | and<br>ences at |  |
| Email Address <sup>4,5</sup>  |   |   |   |   |                 |  |
| Medical Group Name (FOR HMO ONLY) <sup>6,7</sup> Medical Group # (FOR HMO ONLY) — Enter the 3-digit ID number <sup>6</sup>  |   |   |   |   |                 |  |
| <b>If a dependent (other than spouse) is 26</b> If YES, a Disabled Dependent Authorization  |   |   |   |   | ependents.      |  |
| OPTIONAL: If you are Hispanic/Latino, do  | you identify as a   | ny of the                               | following? (check all that ap   | ply)  |                 |  |
| ☐ Mexican ☐ Mexican American ☐  | Chicano D Pi  | uerto Rica                              | n 🗌 Cuban 🗌 Other   |   |                 |  |
| OPTIONAL: Are you or do you identify a  | s any of the follo  | owing? (c                               | heck all that apply)  |   |                 |  |
| <ul><li>☐ White</li><li>☐ Black or African American</li><li>☐ Filipino</li><li>☐ Japanese</li><li>☐ Korean</li><li>☐ Guamanian or Chamorro</li><li>☐ Samoan</li></ul>   | ☐ Vietname  | se $\square$                            | Alaska Native   |   | Chinese         |  |

<sup>2</sup> "Spouse" includes domestic partners. Non-spouse dependents can be up to age 26, or age 30 if unmarried military veterans, unless medically disabled and continuing BCBSIL coverage.

<sup>4</sup> Age 18 and older for mail, phone and email.

<sup>5</sup> You **must** provide your email address if you want to get information electronically.

<sup>6</sup> If you do not choose a Medical Group (see **findadoctoril.com**) at the time of enrollment, one will be assigned to you based on your service area. Services must be provided by a Primary Care Physician (PCP) within the Medical Group selected. You may be responsible for the full cost of claims for services from providers that are not listed on your ID card.

<sup>&</sup>lt;sup>1</sup> If you are adding one or more dependents to your existing policy, please complete the Application for ALL dependents AND the Primary Applicant. Proof of ineligibility for Medicare is required if you or your spouse are 65 or older.

<sup>&</sup>lt;sup>3</sup> Age 21 and older for tobacco use.

(**DEPENDENTS**<sup>1,2</sup>, continued)

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |

| First Name, Middle Initial, Last Name  | Relation                | nship         | Social Security Number  | Sex       | Date of Birth |
|--|-------------------------|---------------|---|-----------|---------------|
|  |                         |               |   | MF        |               |
| Do you prefer to speak a language other than English? 🖂 🗋  |                         |               | <b>hs, have you used tobacco</b><br>n average, excluding religiou |           | onial uses    |
| If YES, what language?   | Y N If YES, w           | hen did you   | last use tobacco?   |           |               |
| Mailing Address <sup>4</sup> (IF DIFFERENT)  |                         | City          |   | State     | ZIP           |
| What is the best phone number to reach   | <br>1 vou? <sup>4</sup> |               |   |           |               |
| P  |                         |               |   | _ 🗌 Mobil | e 🗌 Landline  |
| By providing your mobile phone number on this Application, you agree to receive automated, informational text messages from BCBSIL, including from third-party vendors or providers directly contracted by BCBSIL, to answer questions and provide additional information about health plan products, benefits and programs. You may also set your preferences at <b>account.bcbsil.com/upp/</b> . Standard mobile phone and/or text message charges may apply from your wireless provider. Messages will be recurring. Frequency will vary. Consent is not a condition of purchase or enrollment. |                         |               |   |           |               |
| Email Address <sup>4,5</sup>   |                         |               |   |           |               |
| Medical Group Name (FOR HMO ONLY) <sup>6,</sup>  | 7                       |               | <b>roup # (FOR HMO ONLY)</b> –<br>-digit ID number <sup>6</sup>   | _         |               |
| If a dependent (other than spouse) is 26 of If YES, a Disabled Dependent Authorization   |                         |               |   |           | ependents.    |
| OPTIONAL: If you are Hispanic/Latino, do   | you identify as a       | any of the fo | ollowing? (check all that ap                                      | ply)      |               |
| ☐ Mexican ☐ Mexican American ☐   | Chicano 🗌 P             | uerto Rican   | ☐ Cuban ☐ Other   |           |               |
| OPTIONAL: Are you or do you identify as  | s any of the foll       | owing? (ch    | eck all that apply)   |           |               |
| <ul><li>☐ White</li><li>☐ Black or African American</li><li>☐ Filipino</li><li>☐ Japanese</li><li>☐ Korean</li><li>☐ Guamanian or Chamorro</li><li>☐ Samoan</li></ul>  | ☐ Vietname              |               | laska Native  | -         | Chinese       |

<sup>3</sup> Age 21 and older for tobacco use.

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<sup>&</sup>lt;sup>6</sup> If you do not choose a Medical Group (see **findadoctoril.com**) at the time of enrollment, one will be assigned to you based on your service area. Services must be provided by a Primary Care Physician (PCP) within the Medical Group selected. You may be responsible for the full cost of claims for services from providers that are not listed on your ID card.

(**DEPENDENTS**<sup>1,2</sup>, continued)

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |

| First Name, Middle Initial, Last Name  | Relation  | nship  | Social Security Number   | Sex                                       | Date of Birth   |
|--|---|--|--|---|-----------------|
|  |   |  |  | MF  |                 |
| Do you prefer to speak a language other than English? 🖂 🗋  |   |  | <b>hs, have you used tobacco</b><br>n average, excluding religiou                            |   | onial uses      |
| If YES, what language?   | Y N If YES, w   | hen did you                                  | last use tobacco?  |   |                 |
| Mailing Address <sup>4</sup> (IF DIFFERENT)  |   | City   |  | State                                     | ZIP             |
| What is the best phone number to reach   | <br>1 vou? <sup>4</sup>                                   |  |  |   |                 |
| P  |   |  |  | _ 🗌 Mobil                                 | e 🗌 Landline    |
| By providing your mobile phone number on from BCBSIL, including from third-party veno provide additional information about health <b>account.bcbsil.com/upp/</b> . Standard mobile Messages will be recurring. Frequency will va | dors or providers<br>plan products, b<br>e phone and/or t | directly con<br>enefits and p<br>ext message | stracted by BCBSIL, to answe<br>programs. You may also set y<br>e charges may apply from you | r questions<br>your prefer<br>ur wireless | and<br>ences at |
| Email Address <sup>4,5</sup>   |   |  |  |   |                 |
| Medical Group Name (FOR HMO ONLY) <sup>6,</sup>  | 7   |  | <b>roup # (FOR HMO ONLY)</b> –<br>-digit ID number <sup>6</sup>                              | _   |                 |
| If a dependent (other than spouse) is 26 of If YES, a Disabled Dependent Authorization   |   |  |  |   | ependents.      |
| OPTIONAL: If you are Hispanic/Latino, do   | you identify as a   | any of the fo                                | ollowing? (check all that ap   | ply)                                      |                 |
| ☐ Mexican ☐ Mexican American ☐   | Chicano 🗌 P   | uerto Rican                                  | ☐ Cuban ☐ Other  |   |                 |
| OPTIONAL: Are you or do you identify as  | s any of the foll   | owing? (ch                                   | eck all that apply)  |   |                 |
| <ul><li>☐ White</li><li>☐ Black or African American</li><li>☐ Filipino</li><li>☐ Japanese</li><li>☐ Korean</li><li>☐ Guamanian or Chamorro</li><li>☐ Samoan</li></ul>  | ☐ Vietname  |  | laska Native   | -   | Chinese         |

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(**DEPENDENTS**<sup>1,2</sup>, continued)

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |

| First Name, Middle Initial, Last Name  | Relation  | nship  | Social Security Number   | Sex                                       | Date of Birth   |
|--|---|--|--|---|-----------------|
|  |   |  |  | MF  |                 |
| Do you prefer to speak a language other than English? 🖂 🗋  |   |  | <b>hs, have you used tobacco</b><br>n average, excluding religiou                            |   | onial uses      |
| If YES, what language?   | Y N If YES, w   | hen did you                                  | last use tobacco?  |   |                 |
| Mailing Address <sup>4</sup> (IF DIFFERENT)  |   | City   |  | State                                     | ZIP             |
| What is the best phone number to reach   | <br>1 vou? <sup>4</sup>                                   |  |  |   |                 |
| P  |   |  |  | _ 🗌 Mobil                                 | e 🗌 Landline    |
| By providing your mobile phone number on from BCBSIL, including from third-party veno provide additional information about health <b>account.bcbsil.com/upp/</b> . Standard mobile Messages will be recurring. Frequency will va | dors or providers<br>plan products, b<br>e phone and/or t | directly con<br>enefits and p<br>ext message | stracted by BCBSIL, to answe<br>programs. You may also set y<br>e charges may apply from you | r questions<br>your prefer<br>ur wireless | and<br>ences at |
| Email Address <sup>4,5</sup>   |   |  |  |   |                 |
| Medical Group Name (FOR HMO ONLY) <sup>6,</sup>  | 7   |  | <b>roup # (FOR HMO ONLY)</b> –<br>-digit ID number <sup>6</sup>                              | _   |                 |
| If a dependent (other than spouse) is 26 of If YES, a Disabled Dependent Authorization   |   |  |  |   | ependents.      |
| OPTIONAL: If you are Hispanic/Latino, do   | you identify as a   | any of the fo                                | ollowing? (check all that ap   | ply)                                      |                 |
| ☐ Mexican ☐ Mexican American ☐   | Chicano 🗌 P   | uerto Rican                                  | ☐ Cuban ☐ Other  |   |                 |
| OPTIONAL: Are you or do you identify as  | s any of the foll   | owing? (ch                                   | eck all that apply)  |   |                 |
| <ul><li>☐ White</li><li>☐ Black or African American</li><li>☐ Filipino</li><li>☐ Japanese</li><li>☐ Korean</li><li>☐ Guamanian or Chamorro</li><li>☐ Samoan</li></ul>  | ☐ Vietname  |  | laska Native   | -   | Chinese         |

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(**DEPENDENTS**<sup>1,2</sup>, continued)

| Applicant Name: |  |
|-----------------|--|
| SSN:_           |  |

| First Name, Middle Initial, Last Name  | Relation  | nship                                      | Social Security Numb  |                                       | Sex                | Date of Birth   |
|--|---|--|---|---------------------------------------|--------------------|-----------------|
|  |   |  |   |                                       | MF                 |                 |
| Do you prefer to speak a language other than English? 💟 🛚 🗎  |   |  | <b>hs, have you used tob</b><br>n average, excluding reli                       |                                       | ceremo             | onial uses      |
| If YES, what language?   | Y N If YES, w   | hen did you                                | last use tobacco?   |                                       |                    |                 |
| Mailing Address <sup>4</sup> (IF DIFFERENT)  |   | City                                       |   | Sta                                   | ite                | ZIP             |
| What is the best phone number to reach   | n you? <sup>4</sup>                                       | I  |   |                                       | Mobile             | e □ Landline    |
| By providing your mobile phone number on from BCBSIL, including from third-party vent provide additional information about health <b>account.bcbsil.com/upp/</b> . Standard mobil Messages will be recurring. Frequency will value <b>Email Address</b> <sup>4,5</sup> | dors or providers<br>plan products, b<br>e phone and/or t | directly cor<br>enefits and<br>ext message | stracted by BCBSIL, to ar<br>programs. You may also<br>e charges may apply fror | nswer que<br>set your p<br>m your wir | estions<br>prefere | and<br>ences at |
| Elliali Addi ess   |   |  |   |                                       |                    |                 |
| Medical Group Name (FOR HMO ONLY) <sup>6,</sup>  | 7   |  | roup # (FOR HMO ONI<br>-digit ID number <sup>6</sup>                            | LY) —                                 |                    |                 |
| <b>If a dependent (other than spouse) is 26</b> If YES, a Disabled Dependent Authorization   |   |  |   |                                       |                    | pendents.       |
| OPTIONAL: If you are Hispanic/Latino, do   | you identify as a   | any of the fo                              | ollowing? (check all tha  | t apply)                              |                    |                 |
| ☐ Mexican ☐ Mexican American ☐   | Chicano 🗆 P   | uerto Rican                                | ☐ Cuban ☐ O   | ther                                  |                    |                 |
| OPTIONAL: Are you or do you identify a   | s any of the foll   | owing? (ch                                 | eck all that apply)   |                                       |                    |                 |
| <ul><li>☐ White</li><li>☐ Black or African American</li><li>☐ Filipino</li><li>☐ Japanese</li><li>☐ Korean</li><li>☐ Guamanian or Chamorro</li><li>☐ Samoan</li></ul>  | ☐ Vietname  | ese 🗆 C                                    | ther Asian 🔲 Nati   | n Indian<br>ve Hawaii                 |                    | Chinese         |
| If you are adding one or more dependents   | to your existing  | policy, plea                               | se complete the Applic  | ation for                             | ALL de             | pendents AND    |

the Primary Applicant. Proof of ineligibility for Medicare is required if you or your spouse are 65 or older.

<sup>2</sup> Non-spouse dependents can be up to age 26, or age 30 if unmarried military veterans, unless medically disabled and continuing BCBSIL coverage.

<sup>3</sup> Age 21 and older for tobacco use.

<sup>4</sup> Age 18 and older for mail, phone and email.

<sup>5</sup> You **must** provide your email address if you want to get information electronically.

<sup>6</sup> If you do not choose a Medical Group (see **findadoctoril.com**) at the time of enrollment, one will be assigned to you based on your service area. Services must be provided by a Primary Care Physician (PCP) within the Medical Group selected. You may be responsible for the full cost of claims for services from providers that are not listed on your ID card.

<sup>7</sup> See note about PCPs and OB-GYNs on page 9.

#### **OB-GYN ACCESS**



### You may get OB-GYN services from your Primary Care Provider (PCP) or an OB-GYN. **NOTES:**

- You do not need a referral from your PCP to see an OB-GYN for preventive OB-GYN services.
- HMO plans will cover your OB-GYN visits only if your OB-GYN is in your plan network.
- You do not have to tell us your choice of OB-GYN before a preventive OB-GYN visit.

# Choose your health plan.

| Applicant Name: |  |
|-----------------|--|
| SSN:            |  |



**NOTE:** Your coverage will start on the 1st of the month, unless otherwise required by law. Applications must be received by BCBSIL within the defined enrollment period to be accepted. Please be sure to check that your providers are in the network of the plan you choose at **findadoctoril.com**.

Please review your options below and **SELECT ONLY ONE OPTION**:

| PLAN<br>SELECTION   | INDIVIDUAL<br>DEDUCTIBLE |
|---|--------------------------|
| ☐ BlueCare Direct Bronze <sup>SM</sup> 401<br>with Advocate - Rx Copays | \$0                      |
| ☐ BlueCare Direct Bronze <sup>SM</sup> 802 with Advocate                | \$7,500                  |
| ☐ BlueCare Direct Silver <sup>SM</sup> 212<br>with Advocate - Rx Copays | \$7,500                  |
| ☐ BlueCare Direct Silver <sup>SM</sup> 803 with Advocate                | \$5,900                  |
| ☐ BlueCare Direct Gold <sup>SM</sup> 409<br>with Advocate - Rx Copays   | \$2,000                  |
| ☐ BlueCare Direct Gold <sup>SM</sup> 804<br>with Advocate               | \$1,500                  |
| ☐ Blue Choice Preferred Bronze PPO <sup>SM</sup> 201                    | \$7,000                  |
| ☐ Blue Choice Preferred Bronze PPO <sup>SM</sup> 202                    | \$4,500                  |
| ☐ Blue Choice Preferred Bronze PPO <sup>SM</sup> 601 - Rx Copays        | \$7,500                  |
| ☐ Blue Choice Preferred Bronze PPO <sup>SM</sup> 701 - Rx Copays        | \$9,000                  |
| ☐ Blue Choice Preferred Bronze PPO <sup>SM</sup> 708                    | \$7,500                  |
| ☐ Blue Choice Preferred Silver PPO <sup>SM</sup> 203                    | \$2,250                  |
| ☐ Blue Choice Preferred Silver PPO <sup>SM</sup> 303                    | \$1,800                  |
| ☐ Blue Choice Preferred Silver PPO <sup>SM</sup> 706                    | \$5,900                  |
| ☐ Blue Choice Preferred Silver PPO <sup>SM</sup> 801 - Rx Copays        | \$6,200                  |
| ☐ Blue Choice Preferred Gold PPO <sup>SM</sup> 204 - Rx Copays          | \$750                    |
| ☐ Blue Choice Preferred Gold PPO <sup>SM</sup> 707                      | \$1,500                  |

| PLAN<br>SELECTION   | INDIVIDUAL DEDUCTIBLE |
|---|-----------------------|
| ☐ Blue FocusCare Bronze <sup>SM</sup> 209                 | \$7,400               |
| ☐ Blue FocusCare Silver <sup>SM</sup> 210                 | \$2,500               |
| ☐ Blue FocusCare Gold <sup>SM</sup> 211                   | \$750                 |
| ☐ Blue Precision Bronze HMO <sup>SM</sup> 205             | \$7,400               |
| ☐ Blue Precision Bronze HMO <sup>SM</sup> 701 - Rx Copays | \$0                   |
| ☐ Blue Precision Bronze HMO <sup>SM</sup> 708             | \$7,500               |
| ☐ Blue Precision Silver HMO <sup>SM</sup> 206             | \$4,400               |
| ☐ Blue Precision Silver HMO <sup>SM</sup> 306             | \$6,000               |
| ☐ Blue Precision Silver HMO <sup>SM</sup> 704 - Rx Copays | \$7,500               |
| ☐ Blue Precision Silver HMO <sup>SM</sup> 706             | \$5,900               |
| ☐ Blue Precision Gold HMO <sup>SM</sup> 207               | \$750                 |
| ☐ Blue Precision Gold HMO <sup>SM</sup> 703 - Rx Copays   | \$2,000               |
| ☐ Blue Precision Gold HMO <sup>SM</sup> 707               | \$1,500               |

#### "CATASTROPHIC" PLAN OPTION BELOW

#### Here's what that means.

This plan covers essential health benefits, but only after you pay the high deductible or the out-of-pocket maximum amount. Choose this plan only if:

- 1) you are under age 30 before the plan year begins, or
- 2) you have a waiver from the Health Insurance Marketplace®.
  Your Exemption Certificate Number is required to process your form. Exemption Certificate Number:

| Blue Choice | Preferred | Security | <b>PPO</b> SM | 200 |
|-------------|-----------|----------|---------------|-----|
|             |           |          |               |     |

\$9,450

## Choose your dental plan.

| Applicant Name: _ |  |
|-------------------|--|
| SSN:_             |  |

The Affordable Care Act ("ACA") requires that we seek reasonable assurance from you that you and each individual on the policy have coverage for pediatric dental services (for children)<sup>1</sup>. The ACA considers coverage for pediatric dental services to be an essential health benefit (EHB) that every policy must provide, even if there is no one on the policy who is eligible to use the coverage.

Companies like BCBSIL offer this dental coverage for children through "Marketplace-certified stand-alone dental plans." These plans are also known as Dental Qualified Health Plans or Dental QHPs.



#### NOTE:

The dental selection on this Application will apply to all applicants. If you already have BCBSIL dental coverage, whatever you select here will REPLACE that current dental coverage.

#### Please SELECT ONLY ONE OF THE THREE OPTIONS:

**OPTION 1** You can sign up for BlueCare Dental<sup>SM</sup>, our Full Dental QHP. This covers adults **AND** children.

| BlueCare Dental<br>(Covers Adults AND Children) | INDIVIDUAL DEDUCTIBLE |
|---|-----------------------|
| ☐ BlueCare Dental 1A                            | \$25                  |
| ☐ BlueCare Dental 1B                            | \$50                  |
| ☐ BlueCare Dental 1C                            | \$50                  |

#### OR

**OPTION 2** 

You can sign up for BlueCare Dental 4 Kids<sup>SM</sup>, our Limited Dental QHP. This covers dental services for **CHILDREN ONLY**.

| BlueCare Dental 4 Kids¹<br>(Covers CHILDREN ONLY) | INDIVIDUAL DEDUCTIBLE |
|---|-----------------------|
| ☐ BlueCare Dental 4 Kids 1A                       | \$25                  |
| ☐ BlueCare Dental 4 Kids 1B                       | \$50                  |

#### OR

**OPTION 3** You already have dental coverage.

Check the box and sign here to tell us that you have what is known as a "Marketplace-certified stand-alone dental plan." Our records will show that you have the Pediatric Dental EHB from BCBSIL or another company.

**Note:** Checking this option will NOT result in a change or cancellation to any existing coverage.

I/we already have coverage for pediatric dental essential health benefits through another policy.

Signature (REQUIRED if selecting Option 3)

Date

<sup>1</sup> Up to age 19. Dependents 19 to 26 are considered adults for dental coverage.



#### NOTE:

**If you do not make a choice,** you and each member on the policy will be signed up for **BlueCare Dental 4 Kids 1B**, our Limited Dental QHP, so you will have the required pediatric dental benefits.

BCBSIL may find that pediatric dental coverage must be included with your health care coverage by law. In that case, you may owe an additional monthly payment for pediatric dental benefits. This added amount will be due as part of your first payment and will be included in your monthly bill.

# Tell us how you will make your payments.

| Applicant Name:_ |  |
|------------------|--|
| SSN:_            |  |



### Please be sure to read the important billing rules on the next page.

- Your plan may be canceled if you don't make a payment.
- Email address is required for electronic funds transfer (EFT).

| FIRST PAYMENT  |                                |   |  |  |  |  |
|--|--------------------------------|---|--|--|--|--|
| You may make your <b>first payment</b> by EFT, check or money orde   | er. Choose one:                |   |  |  |  |  |
| $\ \square$ EFT (First payment will be taken from your account immediat  | ely.) $\square$ Check $^1$ (er | nclosed)                                    |  |  |  |  |
|  |                                |   |  |  |  |  |
| MONTHLY PAYMENTS   |                                |   |  |  |  |  |
| You may make your <b>monthly payments</b> by electronic funds translated select your choice:   | ansfer (Auto Bill Pay), o      | or we can send you a bill by email or mail. |  |  |  |  |
| ☐ EFT (Auto Bill Pay) ☐ Bill by email <sup>2</sup> ☐ Bill by mail  |                                |   |  |  |  |  |
|  |                                |   |  |  |  |  |
| PREMIUM PAYMENT INFORMATION (if paying by  | EFT):                          |   |  |  |  |  |
| Please check one ☐ Checking account ☐ Savings account  |                                |   |  |  |  |  |
| Bank routing number (please verify)  Account number (please verify)  |                                |   |  |  |  |  |
| Email address (REQUIRED) <sup>2</sup>  |                                |   |  |  |  |  |
| AGREEMENT  |                                |   |  |  |  |  |
| I confirm I want BCBSIL and/or its designee to take out monthly premium payments from my checking or savings account named above. Funds will be taken out on the last business day of the month before the next month of coverage. If the last usual business day (any M-F) of the month is a holiday or other nonbanking day, funds will be taken out on the next business day. Withdrawals may be in the form of checks, share drafts or electronic debit entries. I also confirm I want my financial institution named here to honor the same payments from my account. |                                |   |  |  |  |  |
| ☐ I have read and accept this agreement  |                                |   |  |  |  |  |
| Account owner's signature  | Date                           | Relationship to Applicant                   |  |  |  |  |

<sup>&</sup>lt;sup>2</sup> You **must** provide your email address if you want to get information electronically or if you want to pay with EFT.



#### NOTE:

Do not cancel any current coverage you may have until your Application is approved and your new plan is effective. Your first month's payment is due when you sign up. If you are signing up for a new plan, **your coverage will not be in effect until we receive your first payment.** 

<sup>&</sup>lt;sup>1</sup> **TIP:** Write the name of the Primary Applicant in the memo/notation on check or money order if different from name of account owner. **NOTE:** Use of a business account may require proof of compliance with Third Party Payment Rules on page 13.

## Important billing rules.

| Applicant Name: |  |
|-----------------|--|
| CCVI.           |  |
| 221/:           |  |

### **ELECTRONIC FUNDS TRANSFER (EFT) BILLING RULES (email address required)**

If you allow EFT, you understand and agree that BCBSIL and/or the company BCBSIL chooses to process payments may take monthly payments from your checking or savings account in accordance with the terms below:

- Future payments are due on the last day of the month before the month of coverage.
- Payment will be made as you choose on the previous page.
- Your bank or credit union will process these payments.
- If the payment date falls on a non-business day or a holiday, the payment will be taken on the next business day.
- Please make sure you have enough money in your account when you submit this Application. If a payment is denied for non-sufficient funds (NSF), BCBSIL may try to process the charge again at any time in the next 30 days. BCBSIL will not pay you back for any fees your bank or credit union charges you for not having enough money in your account.
- Both the bank or credit union and BCBSIL reserve the right to end this payment program or your participation in it if payment is denied for NSF. This means payments would not be made automatically anymore. Coverage may stop (claims would not be paid) if you do not pay your monthly bill.
- To change the bank or credit union these payments are paid from, you will need to give at least 10 days' notice to BCBSIL by telephone before a scheduled payment date.

#### THIRD PARTY PAYMENT RULES

## BCBSIL follows the premium payment process established by the Affordable Care Act in accordance with all federal requirements.

- 1. BCBSIL accepts premium payments from the following third-party entities on behalf of enrollees:
  - a. A Ryan White HIV/AIDS Program under title XXVI of the Public Health Service Act;
  - b. An Indian tribe, tribal organization or urban Indian organization; and
  - **c.** A local, state, or federal government program, including a grantee directed by a government program to make payments on its behalf.
- 2. BCBSIL may accept premium payments on behalf of enrollees from private, not-for-profit foundations, if the payments are:
  - **a.** For the entire coverage period of the enrollee's policy;
  - **b.** Based solely on the financial status of the enrollees;
  - c. Regardless of the coverage the enrollee chooses; and
  - d. Regardless of the enrollee's health status.
- 3. BCBSIL may accept premium payments on behalf of enrollees from a Trust, Power of Attorney or Legal Guardian.
- **4.** BCBSIL will not construe payments from an employer as impermissible third-party payments, provided such payments do not create an Employee Retirement Income Security Act (ERISA) group health plan and either:
  - **a.** The employer facilitates premium payment collection through payroll deduction or a similar method for the employee, and the employer is not paying any part of the premium either directly or through reimbursement; or
  - **b.** The employee is participating in an Individual Coverage Health Reimbursement Arrangement (ICHRA) or a Qualified Small Employer Health Reimbursement Arrangement (QSEHRA) offered by their employer in place of group health insurance.
- **5.** BCBSIL will accept payments on behalf of an enrollee directly from an employer engaged in an ICHRA or QSEHRA, or a third-party payment coordination service, when such payments are made using allowable payment methods.

# Tell us about other coverage.

| Applicant Name: |  |
|-----------------|--|
| SSN:            |  |

| $\boldsymbol{c}$ | O | W | ы | R / | ١G  |   | V | n | ш | Δ      | R       | FI | R I | :P  | 1 / | ٩C  | ΙN | ۱ľc | 4 |
|------------------|---|---|---|-----|-----|---|---|---|---|--------|---------|----|-----|-----|-----|-----|----|-----|---|
| 9                | u | Ľ | ᄆ | M   | 7.0 | _ | ш | J | U | $\neg$ | $\Pi X$ |    | 77. | 346 |     | 7/2 | ш  |     |   |

Will this plan replace health coverage for 2024 you already have? If yes, read KNOW YOUR RIGHTS below and list all coverage that you plan to terminate and replace with a BCBSIL plan:

Y

| , and a second of the second o |                           |               |                  |  |  |
|--|---------------------------|---------------|------------------|--|--|
| COVERED PERSON(S)  | NAME OF INSURANCE COMPANY | POLICY NUMBER | TERMINATION DATE |  |  |
|  |                           |               |                  |  |  |
|  |                           |               |                  |  |  |

#### KNOW YOUR RIGHTS WHEN YOU REPLACE COVERAGE

If you chose "Yes" above, BCBSIL may NOT automatically cancel your old policy. This section just confirms that you plan to cancel your current accident and health plan and replace it with a BCBSIL plan. For your own information and protection, you should know how this decision may affect the coverage available to you in a new plan.

- 1. You may want to ask the company that offers the plan you are replacing about your decision. You could also talk to their agent. This is your right. It is in your best interest. You should be sure you understand all the issues you may have if you replace the coverage you have now.
- 2. If you still wish to cancel your present plan and replace it with new coverage, be sure to truthfully and completely answer all questions on this Application about any person applying for coverage. If you leave out any important information, BCBSIL may have a legal basis to deny any future claims and to refund your premium as though your contract had never been in force. Before you sign the completed Application, re-read it carefully to be sure that all information is correct.

# Does any person applying for coverage currently have, or did they previously have within the last 60 days: • BCBSIL coverage? • Health coverage with any other insurance company? • Coverage under a tax-supported or government program, including Medicare? If yes, please provide details below:

OTHER MEDICAL, DENTAL OR VISION COVERAGE YOU OR YOUR DEPENDENT(S) MAY HAVE

| ii yes, piease provide details below. |                                     |                               |  |
|---------------------------------------|-------------------------------------|-------------------------------|--|
| Applicant Name                        | Name on Other Policy (if different) | Member/Group ID (recommended) |  |
| Applicant Name                        | Name on Other Policy (if different) | Member/Group ID               |  |
| Applicant Name                        | ranie on other roncy (ii dinerent)  | (recommended)                 |  |

## Proxy statement (OPTIONAL)

By purchasing a BCBSIL health plan, I become a member of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC). By signing this Application, I ask the Board of Directors of HCSC to act on my behalf at all meetings of members of HCSC. I understand that:

- This permission will apply to any company that replaces HCSC.
- The Board of Directors may appoint someone to vote for me.

The annual meeting of members is scheduled to take place each year in the corporate headquarters (300 E. Randolph St., Chicago, IL 60601) on the last Tuesday of October at 12:30 p.m. Special meetings of members may be called if needed. Notice of any special meeting will be given within 30 to 60 days before the meeting.

My assignment of my member vote to the Board of Directors will be in effect:

- Until or if I cancel it in writing at least 20 days before any meeting of members, or
- Unless I attend and vote in person at any meeting of members

| Primary Applicant's (your) proxy signature:        | Date |
|--|------|
| NOTE: Whether you sign for proxy or not, you       |      |
| must sign on page 16 to complete this Application. |      |
| Print your name as you signed it:                  |      |

# Please read and sign on next page.

| Applicant Name: |  |
|-----------------|--|
| SSN:            |  |

### BY COMPLETING AND SIGNING THIS FORM, I UNDERSTAND AND AGREE TO THE FOLLOWING:

- This Application is not coverage. Coverage will not begin until (1) the effective date of the policy and (2) the first month's payment is made.<sup>1</sup>
- If I use an agent, they cannot accept risks or change BCBSIL policies or rules.
- If an agent helps you to purchase a health plan, we pay them 3% to 6% based on your monthly premium. After the first year, upon renewal, the rate changes to 1.5% to 3%. Some agents also get bonus and marketing payments. These payments are based on factors like total sales and do not affect the amount you pay each month for your plan.
- If any person knowingly submits a false claim for payment of a loss or benefit or falsely misstates an important fact on this Application, coverage may be rescinded. This includes false claims or facts about me or any of my dependents. Rescission cancels the coverage back to the first day it became effective. I will be given at least 30 days' written notice before my coverage or that of my dependents is rescinded.
- My monthly premium will be calculated using factors approved by the state's department of insurance and other applicable state and federal laws and regulations. Rates are calculated based on age, tobacco use and geographic rating factors. These factors are also used to calculate premiums for any dependents covered on my policy.
- I authorize any of the following people or organizations to share my health information with BCBSIL or their authorized representative:
  - o Health professionals, hospitals, or clinics
  - o Other health or health-related facilities
  - o Government agencies
  - o Pharmacy benefit managers, clearinghouses, or retail stores
  - o Any other persons or firms required by law
  - > This information may include:
    - o Copies of records about advice, care or treatment that were given to me and/or my dependents
    - o Information about the prescription and use of drugs or alcohol
    - o Information about mental illness
  - **>** BCBSIL may review and research its own records for information.
  - **>** BCBSIL will share collected information only as needed with medical entities to help manage my care.
  - > Information shared with my authorization may be re-shared by BCBSIL as allowed or required by law. If such sharing is required, the person or agency getting the information will be responsible for protecting it.
  - **>** This authorization is valid for two years from today, or until I cancel coverage.
    - o I have the right to cancel the authorization at any time, in writing, by contacting BCBSIL.
    - o I or anyone I authorize to represent me will receive a copy of this authorization upon request.
    - o Any cancellation will not affect the activities of BCBSIL before the date such cancellation is received by BCBSIL.
- I present any statements and answers on this Application as FACTS. To the best of my knowledge and belief, they are true and complete. These facts are the basis of my Application.
- The Application will become a part of the contract between BCBSIL and me.
- My agent (if I have one) and I confirm that I have read and understood the Application and reviewed the details of the plan I chose.
- This individual or family plan is meant to be paid as my personal expense.
- Only I or a family member, or an allowed third party as outlined in the Application, will pay BCBSIL directly.
- BCBSIL does not accept payments directly from third parties except from those listed on page 13.
- If these rules are broken, any payments made by a third party will not be credited to my account or coverage. These payments may not be refunded to me. This may result in the cancellation of my coverage for nonpayment.

**WARNING:** ANY PERSON WHO KNOWINGLY, AND WITH INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURER, MAKES ANY CLAIM FOR THE PROCEEDS OF AN INSURANCE POLICY CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION MAY BE FOUND GUILTY OF A FELONY IN A COURT OF LAW.

<sup>1</sup> Some exceptions apply during a Special Enrollment Period (SEP). Check with your BCBSIL agent or Customer Service.

## 

### **AGENTS, COMPLETE THIS SECTION** (IF APPLICABLE)

I certify that:

- I provided the Application to the Applicant(s) for completion, or I personally asked the questions and recorded the answers as given.
- I provided written material to explain the benefits to the Applicant(s). This includes details about what may not be covered and any special details about their coverage.
- I have reviewed the required plan document(s) with the Applicant. This includes the Disclosure Statement(s) when requested

| Agent's Printed Name AND Signature |               | Date |
|------------------------------------|---------------|------|
| Agent ID                           | Agent's Phone | I    |
| Agent's Email                      |               |      |

## Please read and sign below. (REQUIRED)

| YOUR SIGNATURE MAKES THIS A CONTRACT IF/WHEN FULLY PROCESSED  |               |              |
|---|---------------|--------------|
| Primary Applicant's Printed Name AND Signature  | Date          |              |
| Parent or Legal Guardian of a Minor Child Printed Name AND Signature (if child is the Prim                                    | Date          |              |
| If this authorization is signed by a personal representative on behalf of an individual minor child), complete the following: | (other than a | parent for a |
| Personal Representative's Printed Name AND Signature Relati   | ionship       | Date         |
| Do you permit any adult spouse or dependent listed on pages 5-9 of this form to answ<br>Application? 🔟 🔟                      | wer questions | about your   |

## Send us your Application.

## TO MAKE SURE YOUR FORM IS PROCESSED AS QUICKLY AS POSSIBLE, REMEMBER TO:



- Sign your form.
- Send ALL PAGES of the form, EVEN IF SOME ARE BLANK.
- If you are working with a BCBSIL agent, please include your agent's information above.
- Please include all necessary materials when submitting this Application.
- If you are the Legal Guardian for anyone listed on the Application, please enclose a signed court decree.

#### **PLEASE SUBMIT THIS FORM BY:**

MAIL Blue Cross and Blue Shield of Illinois, Attn: Individual Enrollment, P.O. Box 660819, Dallas, TX 75266-0819

FAX 800-279-7419

**Questions?** If you have any questions, please call your agent or call BCBSIL toll-free at **800-477-2000**. Visit **discoverbcbsil.com** for frequently asked questions about membership, payment and benefits.

#### Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

300 E. Randolph St. 35th Floor

Chicago, Illinois 60601

Phone:

855-664-7270 (voicemail)

TTY/TDD: Fax:

855-661-6965

855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services

200 Independence Avenue SW

Room 509F, HHH Building 1019 Washington, DC 20201

Phone:

800-368-1019

TTY/TDD: 800-537-7697

Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español<br>Spanish       | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.                                     |
|--------------------------|--|
| العربية<br>Arabic        | إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. التحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.  |
| 繁體中文<br>Chinese          | 如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。<br>洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。   |
| Français<br>French       | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.                 |
| Deutsch<br>German        | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.         |
| ગુજરાતી<br>Gujarati      | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયેક્રમ<br>બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે.<br>દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો. |
| हिंदी<br>Hindi           | यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशुल्क<br>सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984<br>पर कॉल करें ।.                              |
| Italiano<br>Italian      | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.                               |
| 한국어<br>Korean            | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를<br>귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로<br>전화하십시오.  |
| Diné<br>Navajo           | T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'i' hodíílnih kwe'é 855-710-6984.                        |
| فارس <i>ی</i><br>Persian | اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان<br>کمک و اطلاعات دریافت نمابید. جهت گفتگو با یک مترجم شفاهی، با شماره 6984-710-855 تماس حاصل نمایید.                      |
| Polski<br>Polish         | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.                             |
| Русский<br>Russian       | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.            |
| Tagalog<br>Tagalog       | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.        |
| ار دو<br>Urdu            | اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت<br>مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔                                      |
| Tiếng Việt<br>Vietnamese | Nều quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.                                   |